

# ILM Qualifications

Develop the skills, knowledge and personal abilities you need to succeed.



A leadership qualification for the modern workplace



Here at Claims Consortium Group we are passionate about developing and supporting great leaders. What does that look like? A workforce who feel supported, listened to, able to develop and grow – a workforce that in a nutshell is **ENGAGED**.



# 84%

of people leave a job not because of the Company they work for but because of their leaders.  
*“Gallup”*

## Leaders Serve Their People

Ask yourself how much of your communication is meaningful – one to one – where you as a leader listen and actively participate in the conversation, really getting to know what makes your people tick? We have seen the benefits of having a culture built on leaders who truly want to serve their people.

That’s what drives our leaders – ensuring our workforce is engaged and loving what they do. Imagine a team of people who support each other, create their own solutions, and are showing up every day for work striving to do the best they can EVERY day.

# 50%

of employers saw a return on their investment with ILM within 3 months. *“ILM”*



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## We Are Committed!

We are so committed to developing leadership success we have designed our own 12 month ILM accredited programme at Level 3.

It reflects our obsessive belief that the deep human relationship that exists between leaders and their people is the key driver for success for the individual, the leader and the business. Leaders in the workplace have a unique opportunity to free the potential and capability of their people. The result is empowered and engaged people.



## Our Modules



### Communication

Great relationships are built on great communication. Explore the tools that will enhance your tone, language, visuals and style skills.



### Developing Staff Engagement

When your people are truly engaged, they're happier, more productive and more invested in your success.



### Finance and Budgets

Understand the basic principles, process and practices of finance - and how this impacts you as a leader and your team.



### Coaching

Coaching empowers us to take responsibility for what we can achieve. To coach ourselves and others into focused, energised actions.



### Welfare & Recognising Stress

Provide the supportive environment that your people need and be able to identify signs of stress at an early stage.



### Emotional Intelligence

Your leadership style will be the single biggest factor in the performance of your team and understand the impact your emotions and behaviours have on others.



### Team Foundation

What turns a group of people into a team? Understand how you as a leader can get a team together effortlessly.



### Focus

Drill through the ever growing mountain of stuff and create simple, gritty goals that's are relevant and meaningful.



### Capability and Performance

How to assess the output of your people and address any areas of potential opportunity to improve their performance.



### Delivering Change

How does your team respond to the inevitable changes and developments of your business? Understand how you can manage any change project proactively and effectively.

## What next?

Talk to us for further information. Share our passion and vision to create a top performing leader steering a top performing team.

### Call

Carly Eggar on 07464 482379 to discuss your skills needs.

### Email

[foundations@claimsconsortiumgroup.co.uk](mailto:foundations@claimsconsortiumgroup.co.uk) and we'll contact you.